

WALTER E. SMITHE FURNITURE, INC. LIMITED WARRANTY

ITEM	COVERAGE PERIOD	COVERAGE	DETAILS
UPHOLSTERED FURNITURE			
Frames	Lifetime	Warranted against breakage caused by defects in material or workmanship	unlimited free repairs
Springs	Lifetime	Warranted against breakage caused by defects in material or workmanship	unlimited free repairs
Seat Cushions	10 years	Warranted against excessive break down caused by defects in material or workmanship	Replacement Cushion cores are free and can be picked up at our warehouse. Delivery is available for \$59.99 Delivery & Installation available for \$79.99.
Back Cushion Filling	10 years	Warranted against excessive break down caused by defects in material or workmanship	Back Cushion fill is provided at no charge and can be picked up at our warehouse. Installation is available for \$49 per service call.
Mechanisms	10 years	Warranted against breakage caused by defects in material or workmanship	Repair or replacement Mechanisms are provided no charge. \$49 installation fee.
Zippers	10 years	Warranted against breakage caused by defects in material or workmanship	Unlimited free repairs. P/U & delivery available for \$79.99 or drop off at the store.
Casters, Buttons Legs, Wood & Metal Trim	10 years	Warranted against breakage caused by defects in material or workmanship	Repair or replacement parts will be installed no charge.
Electric Motors	5 years	Warranted against defects in materials and workmanship	Replacement motors will be provided at no charge. \$49 installation fee
Fabric & Leather	2 years	Warranted not to rip, stretch excessively, shrink, wear through or transfer color. Seams will hold strong.	Normal wear and tear, pilling, fading & moderate stretching are not covered.
CASEGOODS (NON UPHOLSTERED FURNITURE)			
Tables, cabinets, desks, lamps, artwork, clocks, etc.	1 year	Warranted against defects in materials and workmanship	Repairs will be made in home or in our shop at no charge.
REUPHOLSTERY WARRANTY			
SEWING & CUSHIONS	2 years fabric and cushions	Sewing warranted against ripping & excessive stretching. Cushions warranted against excessive break down caused by defects in materials or workmanship.	Frames, trim, springs, support systems are not warranted.
RUGS			
AREA RUGS	1 year	Warranted not to shred or tear. Seams will hold strong.	Some shedding, variances in texture, sheen & other variations are normal and not defects.
BEDDING & WINDOW TREATMENTS			
SLEEPER SOFA MATTRESSES	5 years	Warranted against defects in materials and workmanship	Spring & cover defects
MATTRESSES & BOX SPRINGS	Varies by supplier	Warranted against defects in materials and workmanship	Spring & cover defects
BLANKETS, DUVETS AND SHEETS, DRAPES AND CORNICES	30 days	Warranted against defects in materials and workmanship	
OPTIONAL COVERAGE			
SMITHE KOTE Fabric & Leather Stain Protection	5 years	Fabric and leather guaranteed to remain stain free during the warranty period	Up to 5 in home stain removals

TERMS & CONDITIONS

1. WARRANTY PERIOD EXPIRATION. Repair Service may be available for a modest fee after warranty expires. Free service will not be provided after the warranty period expires.
2. PROPER CARE & MAINTENANCE REQUIRED. Failure to properly care for furniture voids all warranties. Abuse determinations will be made exclusively by Smithe.
3. ALTERATIONS & PROFESSIONAL CLEANING. Alterations void all warranties. Smithe is never liable for problems resulting from cleaning.
4. RESIDENTIAL USE ONLY. No warranty coverage is available for furniture used in commercial settings.
5. FLOOR SAMPLE CLEARANCE items are not covered by any warranties due to the discounted selling price.
6. CLIENT COOPERATION such as dropping off items at the store, or having the item out of the home may be required to perform certain warranty services.
7. TRANSPORTATION COSTS will be paid by clients living beyond 150 miles from the nearest Smithe showroom
8. PROOF OF PURCHASE required. Valid to original buyer only. No coverage for damage caused by moving, exposure to elements, fire, flood or acts of god.
9. CONSEQUENTIAL DAMAGES resulting from warranty issues such as mismatch due to unavailability of a replacement are the responsibility of the owner.
10. SELECTION OF REPLACEMENT ITEMS must take place at the store location of the original purchase with the original sales designer
11. OUTSIDE REPAIR TECHS. Smithe reserves the right to review and approve quotes before repairs are made by client.
12. IN HOME REPAIRS are normally provided at no extra charge. However Client may be asked to drop & pick up small items at the store

LIMITATIONS & EXCLUSIONS

1. NORMAL AGING SIGNS such as fading, loose threads, softening of cushions, wavy welt cording, stretching of fabric & leather, pilling, moderate warping & loosening of frames, loss of original wood finish sheen or development of leather patina are normal and are not covered under any warranty.
2. FADING of leather, fabric, wood & metal can occur normally even after a few months, and is never covered under any warranty.
3. A USE FEE may apply to furniture returned in less than brand new condition.
4. SELECTION OF REMEDY. Smithe reserves the right to select the specific remedy in each case under this warranty.
5. EXPOSURE TO ELEMENTS. Damage caused by exposure to the elements is never covered under this warranty.
6. CUSTOM EXPRESS & BROYHILL frames and springs are covered for 10 years, cores and fabric for 1 year.
7. CUSHION CORES will soften and conform to the user even during the first few months of use. These changes are not defects and will not merit replacement cushion cores.
8. WARRANTY UPDATES: The terms of this warranty may be updated periodically.